Rosalyn Metz

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Professional Experience

Emory University   Atlanta, GA

Chief Technology Officer for Libraries and Museum, and Associate University Librarian for Digital Strategies
2023 - present

Reporting to the Vice Provost for Libraries and Museums, I lead the vision and execution of transformative technological strategies across Emory Libraries and Museum to elevate research, teaching, and community impact. Emory Libraries is home to 6,184,218 volumes, including 370,684 rare and special collections volumes, 26,351 linear feet of manuscripts, and 97,111 works authored by Emory scholars. The Michael C. Carlos Museum contains artifacts on paper from Africa, ancient Egypt, Nubia, the Near East, Greece, Rome, the Americas, South Asia, and American and European works on paper. Oversee a $3M technology budget and a team of 26 professionals to ensure innovation and excellence in preserving and enhancing collections.

- Spearheaded the creation and implementing of a technology program that enhanced employee productivity, optimized budgetary management of technology resources, streamlined workflows, and empowered staff to modernize their operations, significantly advancing the organization's strategic objectives. Collaborated with the Chief Business Officer of the Libraries and Museums to identify areas of convergence between the two organizations to maximize economies of scale and drive cost efficiencies.
- Revitalized the governance framework within the Libraries and Museum's technology unit, establishing a benchmark for operational excellence and innovation. Introduced a forward-thinking portfolio management program, reimagined project request and management workflows, and deployed cutting-edge tools for time tracking and analysis for technology workers' time. These transformative initiatives empowered the team to forecast project timelines, align priorities with strategic goals, and consistently achieve on-time and within-budget results.
- Served on an advisory group led by the consulting firm Accenture to define a business capability model and develop strategic priorities for a new, integrated Emory IT unit, bridging university and healthcare IT needs. Previously, served as the Libraries and Museum's representative on the university's IT Steering Committee, driving impactful decisions, improving IT governance, and strengthening partnerships to enhance technology infrastructure and services.
- Fostered a culture of professional growth and empowerment within the technology unit by actively mentoring staff, promoting professional development budgets, enhancing learning opportunities, and encouraging decision-making at all levels. These efforts

strengthened organizational processes and project outcomes and significantly boosted employee satisfaction and engagement.

Associate University Librarian, Library Technology and Digital Strategies
2016 - 2023

Reporting to the University Librarian, I led the Libraries' vision for the enhancement, extension, integration, and maintenance of the Libraries' technology and tools in support of faculty and student teaching, learning, research, and scholarship. Due to organizational restructuring at the university, three title changes occurred during my tenure. The other titles included Associate Dean, Library Technology and Digital Strategies, and Director, Library Technology and Digital Strategies. Oversee a $3M technology budget, managing a team of 22.

- Drove strategic and annual planning initiatives, leading the development of projects and programs that resulted in streamlined operations and enhanced efficiency within the libraries. Optimized resource allocation and management processes and spearheaded initiatives that significantly improved the discovery and delivery of Emory Libraries' unique collections.
- Doubled the information technology division over two years and restructured the division to meet the growing technology needs of Emory's Libraries. This transformation enhanced the capacity and performance of discovery applications, leading to an increase in positive feedback in user surveys and significantly improved access to both physical and digital collections.
- Transformed the organizational culture by designing and implementing employee programs that restructured job descriptions and job families, established clear and accessible frameworks for promotion, and prioritized professional growth through targeted training, certifications, and development opportunities. These initiatives empowered staff and elevated team morale and cohesion, as evidenced by consistently positive feedback in annual surveys and assessments.
- Directed the implementation of a user-focused cohesive discovery layer for all library collections, streamlining the user experience and increasing access to resources. This initiative resulted in consistently high user satisfaction ratings in subsequent surveys.

Stanford University   Palo Alto, CA

Operations Manager, Stanford University Libraries
2013 - 2016

Managed the digital repository's service framework, leading improvements in preservation and workflow tools and helping to set the strategic vision for digital preservation.

- Redesigned and managed the service support framework for the digital repository, driving significant improvements in customer support, documentation, policies, and workflows. Led and executed software development projects that enhanced repository functionality and streamlined operational efficiency, directly supporting the university's digital preservation goals.
- Collaborated on a strategic vision for Stanford's preservation repository, leading to improvements and ensuring significant collections at the university are preserved.

- Developed and implemented advanced workflow tools, significantly enhancing the repository's capacity to ingest content and improving operational efficiency to support the university's digital preservation efforts.
- Forged strategic partnerships and developed community road maps for community-based infrastructure projects, advancing Stanford University Libraries' objectives while aligning with and strengthening the missions of collaborating with communities.

The George Washington University   Washington, DC

Digital Project Manager, Gelman Library
2012 - 2013 (18-month term appointment)
Oversaw the creation of workflows that improved the library's ability to deliver digital projects, engage with stakeholders, and ensure the success of projects.

- Designed and implemented innovative workflows for project planning, implementation, and support for library technology projects, significantly improving efficiency and consistency. Developed a comprehensive method for estimating time and costs for digitization projects, enabling accurate predictions and timely completions, which enhanced project reliability and stakeholder confidence.
- Led the successful development and deployment of a new digital repository, delivering the project on time and ensuring all deliverables were met. This initiative modernized the library's digital infrastructure, replacing an outdated system and significantly enhancing functionality and user experience.
- Led requirements gathering, user research, and usability testing to engage multiple stakeholders in planning and implementing mini-projects for the library's website. This collaborative approach resulted in significant enhancements to the library's primary communication tool, improving user experience and meeting the diverse needs of its audience.

Electronic Resources Specialist, Gelman Library
2002 - 2004
Oversaw public computing and the student workforce for the library.

- Served as the reference and instruction department's liaison to library technology.
- Assisted Reference Librarians in the creation, execution, and assessment of Bibliographic Instruction Sessions.
- Created guides and finding aids for the reference desk and instruction sessions.
- Worked on innovative projects related to the libraries and the web.

Wheaton College   Norton, MA

Systems Administrator for Curricular Support
2008 - 2011
Oversaw academic and library infrastructure, collaborating with technology and the library to deliver innovative computing services to students and faculty.

- Led implementation projects and created workflows and processes for library and academic technology systems. This allowed the organization to manage work better.
- Collaborated with departmental leadership to create a library and academic computing technology plan.
- Migrated the college's learning management system from Blackboard to Moodle, which saved the library and the college significant annual costs.
- Implemented MediaWiki, WordPress, and similar tools for faculty use in teaching and research. This allowed faculty to engage students better in teaching and learning.

Non-Academic Experience

Project Manager, Viget Labs, LLC, Falls Church, Virginia, United States
2011 – 2012
- Coordinated website projects as project manager for the company's largest client, an international sports lifestyle brand.
- Oversaw development, design, and marketing for a diverse client base and ensured clients could meet their communication priorities and increase revenue.
- Constructed goals, milestones, and deliverables with project teams and clients, ensuring projects met client needs.
- Collaborated with sales to develop scope, schedules, and cost for various web projects. This ensured the company was able to win additional clients and increase revenue.

SFX/Verde Implementation Librarian, Ex Libris, Inc., Newton, Massachusetts, United States
2006 – 2008
- Developed, administered, and standardized training packages used by Ex Libris staff to provide both in-person and online for clients.
- Created project plans, training, and goals that improved implementation projects. Worked with support, development, and product management to improve the software.

Consulting Experience
- ***External Reviewer.*** West Virginia University (2023)
- ***External Reviewer.*** American University of Paris (2023)
- ***External Reviewer.*** University of South Carolina (2024)

Education

Formal Education

2006   ***M.L.I.S, Library and Information Science***
University of North Carolina, Chapel Hill, North Carolina, United States
Dissertation: Conducting Online Research: Undergraduate Preferences of Sources

2002   ***B.A., Political Science,***
The George Washington University, Washington, District of Columbia, United States

Post-Graduate Training

Internship, Duke University Libraries
E-Resources Intern, Durham, North Carolina, United States, January 2006, June 2006

Internship, Duke University Libraries
Reference Intern, Durham, North Carolina, United States, September 2005, June 2006

Internship, Duke University Libraries
Instruction Intern, Durham, North Carolina, United States, September 2004, August 2005

Fellowship, University of California, Los Angeles
Library Senior Fellow, Los Angeles, California, United States, August 2018, August 2018

Fellowship, National Institute for Technology in Liberal Education (NITLE)
Technology, Cloud Computing, January 2009, December 2009

Participant, Educause
Executive Leaders Academy, September 2023 - April 2024

Professional Licensures & Certifications

Certified ScrumMaster, Month / Year Originally Conferred: June 2015, Scrum Alliance

National and International Service

American Library Association: CORE

The American Library Association (ALA) provides leadership for the development, promotion, and improvement of libraries and the profession of librarianship. CORE is the sub-association that advances the profession of librarians and information providers in central roles of buildings and operations, leadership and management, metadata and collections, and technology.

Co-Chair, Metadata Futures Task Force, Summer 2024 - Ongoing
- Develop and lead task force agendas, facilitate productive meetings, and ensure steady progress by maintaining member engagement.
- Drive the creation of the task force's charter, aligning its vision with strategic goals while collaborating closely with CORE leadership to ensure impactful outcomes.

Member, Metadata Futures Task Force, Summer 2024 - Ongoing
- Explore innovative library metadata-sharing projects and cutting-edge technology platforms to identify transformative opportunities.
- Craft forward-thinking recommendations for metadata-sharing guidelines that empower libraries and consortia to meet emerging challenges.
- Advocate for these groundbreaking strategies through professional channels to drive impactful change across the field.

APTrust Community

The Academic Preservation Trust (APTrust) is committed to creating and managing a sustainable environment for digital preservation.

APTrust Board, Advisory Committee Representative, Spring 2019 - Spring 2023
- Partnered with the Executive Director to establish strategic priorities for the Advisory Committee, ensuring alignment with organizational goals.
- Played a key role in preparing for board meetings by driving initiatives focused on accountability, sustainability, growth, and comprehensive assessment measures.

APTrust Advisory Committee Member, Spring 2019 - Ongoing
- Provided strategic guidance on project direction and facilitated the successful ratification of new members, strengthening the Advisory Committee's capacity.
- Delivered actionable advice to the Executive Director on budget management, community engagement strategies, and sustainability goals, driving long-term organizational impact.

Association of Research Libraries

The Association of Research Libraries (ARL) is a nonprofit membership organization of research libraries and archives in major public and private universities, federal government agencies, and large public institutions in Canada and the US.

Member, Member Engagement and Outreach Committee, Spring 2021 – Fall 2023
- Provided comprehensive onboarding and guidance to new directors, fostering their integration into the evolving culture of the Association and addressing their unique needs to enhance engagement and collaboration.
- Identified opportunities to engage directors in the organization and bring their perspectives, expectations, and needs to the table.
- Facilitated impactful peer-to-peer engagement by recruiting dynamic speakers and developing innovative programs, fostering collaboration and professional growth within the community.

Member, Task Force ARL/CNI AI Scenarios, Fall 2023 – Spring 2024
- Conducted in-depth research and analysis to build comprehensive AI-influenced scenario sets, envisioning diverse futures in the research environment by 2035.
- Participated in workshops and collaborative discussions to provide insights and ensure scenarios addressed the most pressing challenges and opportunities. Integrated key themes such as technological innovation, ethical considerations, and global collaboration into scenario development to create actionable and visionary frameworks.
- Delivered impactful recommendations and scenario narratives that serve as strategic tools for libraries and research institutions navigating AI-influenced futures.

Digital Preservation Network

The Digital Preservation Network (DPN) was a membership organization focused on creating solutions to the challenges of long-term preservation of digital assets for academic and cultural heritage institutions.

Consultant, DPN Program Directions Committee, Spring 2016 - Spring 2018

- Provided strategic counsel to Board members, guiding the identification and implementation of key directions to ensure the community's long-term sustainability and growth.

Co-Chair, DPN Member Pilot, Spring 2014 - Spring 2015

- Successfully co-led the DPN Member Pilot, ensuring its success through strategic planning and effective collaboration.
- Co-authored the comprehensive DPN Member Pilot Report, which detailed the pilot's achievements and provided actionable insights for future initiatives.

Member, DPN Technical Team, Summer 2013 - Spring 2016

- Developed agendas and facilitated meetings, ensuring collaboration and timely progress in the project's software development to ensure the team met organizational goals.

Fedora Community

Fedora is a digital asset management architecture used by libraries to create institutional repositories, digital archives, and digital library systems.

Chair, Fedora Steering, Summer 2018 - Fall 2020

- Established and drove strategic priorities for Steering and Leadership in collaboration with the community manager, fostering alignment with organizational goals.
- Coordinated with the organizational home to ensure effective project, budget, and staff stewardship, resulting in streamlined operations and enhanced support for community initiatives.

Member, Fedora Steering, Summer 2017 - Fall 2022

- Co-led the product position governance group, driving the development of Fedora's Product Position White Paper, which set the strategic vision and guided the successful development of Fedora 6.
- Championed the community's ongoing success by shaping the software's strategic direction, driving innovation, and ensuring alignment with the community's needs and organizational goals.

Member, Fedora Leaders, Summer 2016 - Ongoing

- Partnered with Fedora Leaders to strategically guide the direction of the software, fostering innovation and alignment with community needs.
- Spearheaded the development of Fedora's Code of Conduct, establishing a framework for inclusive and ethical collaboration within the community.
- This group merged with the Steering Group in the Fall of 2022

National Digital Stewardship Alliance Levels of Preservation

The National Digital Stewardship Alliance (NDSA) Levels of Preservation are a tiered set of recommendations for how organizations should begin to build or enhance their digital preservation activities.

Member NDSA Levels of Preservation Assessment Sub-group, Spring 2018 - Spring 2021
- Served as a Levels of Preservation assessment sub-group member.
- Assisted in drafting the [Assessment of Use of the NDSA Levels of Preservation](#) report.
- Assisted in drafting the [Levels of Preservation Assessment Tool](#).

Member NDSA Levels of Preservation Curatorial Sub-group, Spring 2018 - Spring 2021
- Served as a Levels of Preservation curatorial sub-group member.
- Assisted in drafting the [Digital Curation Decision Guide](#).
- Assisted in drafting the [Digital Curation Decision Tree](#).

The Oxford Common File Layout Community

The Oxford Common File Layout (OCFL) describes an application-independent approach to storing digital information in a structured, transparent, and predictable manner.

Member, OCFL Editorial Group, Spring 2018 - Ongoing
- In collaboration with the other members of the Editorial Board, pioneered the development and ongoing refinement of the OCFL specification, elevating it as a global standard for innovative and dependable digital preservation storage. Adopted by leading cultural heritage organizations worldwide, including the National Archives of the UK, the National Library of Norway, and Harvard University, it has become integral to preserving invaluable digital collections.
- Facilitated community and Editorial Group meetings, driving consensus and strategic direction for key initiatives related to the specification.
- Effectively managed communications on behalf of the community and the Editorial Board, fostering collaboration and ensuring alignment with the OCFL's mission.

Samvera Community

Samvera is a vibrant, welcoming community that shares challenges, builds expertise, and creates sustainable solutions. Its goal is to make the world's digital collections accessible now and in the future.

Chair of the Board, Summer 2019 - Summer 2022
- Developed the agenda for Board and Partner Meetings to ensure the community addressed needs and issues as they arose.
- Oversaw the annual review for the Samvera Community Manager, seeking feedback from other Board members.
- Secured critical funding for the community by collaborating with the community manager to implement an effective contribution model and establish partnerships with the community's stakeholders.

- Successfully negotiated and facilitated the transition to a new organizational home, securing long-term sustainability and enhanced support for the community's initiatives.

Board Member, Summer 2018 – Summer 2023
- Directed financial planning and oversight for the community as a member of the Board's Finance Committee, ensuring alignment with strategic goals and long-term sustainability.
- Served as a member of the code of conduct committee and facilitated challenging conversations on behalf of the community to ensure the community is a safe space for all participants.
- Implemented enhancements to the community's governance and contribution models, resulting in a sustainable and reliable funding stream to support the community's long-term goals.

Chair, Samvera Contribution Model Working Group, Summer 2018 - Fall 2018
- Pioneered the development of a contribution model for the community, strategically aligning centralized staffing with a sustainable funding strategy to ensure ongoing growth and long-term impact for the community.
- Successfully created and implemented [Samvera's contribution model](), effectively addressing community needs through collaborative feedback and securing Partner approval in a decisive ratification vote.

Co-Chair, Samvera Governance Working Group, Fall 2017 - Spring 2018
- Partnered with committee members to design and implement a forward-thinking governance model that prioritized inclusivity, accountability, and resilience. This transformative initiative fortified the community's foundation and drove sustainable growth for long-term success.
- Designed and developed an implementation plan for [Samvera's governance model](), incorporating community feedback and fostering partner engagement to ensure inclusivity and accountability. Successfully led the Partner vote, achieving ratification and establishing a framework for long-term community resilience.

Grants
Completed

One to Many: Preserving Local Repository Content in Distributed Digital Preservation Services
Funded by Mellon Foundation Scholarly Communications Grant (January 1, 2019 - December 31, 2019), awarded December 1, 2018 ($161,000.00). Devoted 10% of my time to the project. Principal Investigator: Eric Mitchell, UC San Diego Libraries.

Beyond the Repository II
Funded by the Institute of Museum and Library Science (September 1, 2018 - August 31, 2019), awarded July 1, 2018 ($249,607.00). Devoted 10% of my time to the project. Principal Investigator: Evviva Weinraub Lajoie

TAPAS Project Planning Grant
Funded by the Institute of Museum and Library Services (January 1, 2009 - December 31, 2009), awarded January 1, 2009 ($86,770.00). Devoted 20% of my time to the project. Principal Investigator: Scott Hamlin.

Submitted for Review

New Heights for Hyrax
Submitted to the Institute for Museum and Library Services (September 1, 2021) ($870,386.00), Principal Investigator: Jon Dunn with Co-Principal Investigator: Rosalyn Metz. (unfunded)

Grant Reviewer

Invest in Open Infrastructure.
Reviewed grant applications for the Open Infrastructure Fund. Ultimately, the Fund distributed USD 130,000 across three funding areas: capacity building, community governance, and critical shared infrastructure, resulting in eight projects funded in Latin America, Africa, Asia, and Europe.

Scholarly Contributions and Creative Productions

Journal Article

1. Metz, R. (2010). Cloud Computing Explained. *Educause Quarterly*, *33*(2), 13.

Chapter

2. Metz, R. (2011). Understanding the Cloud: An Introduction to Cloud Computing. In E. Corrado & H. L. Moulaison (Eds.), *Getting Started with Cloud Computing*. American Library Association.

Lectures and Presentations

3. Metz, R., Grappone, T., Johnson, A., Lajoie, E., & Shearer, T. (2024). Artificial Intelligence in Libraries: Opportunities and Challenges. *CNI Fall Member Meeting.*

4. Hendrick, R., Handfield, A., Metz, R., Mickey, B., & Price, G. (2024). Evaluating generative AI-powered resources for higher education: separating the toys from the tools. *The Charleston Conference.* (in place of Ismail, S.)

5. Jefferies, N., Metz, R., Morley, J., Warner, S., & Woods, A. (2024). OCFL Workshop. iPRES 2024. https://ipres2024.pubpub.org/pub/p6k2pmy1

6. Metz, R. (2023). Making the switch to the cloud: What to consider before you make the switch. *Academic Libraries of Indiana.*

7. Metz, R. & Estlund, K. (2022). Understanding and Evaluating Business Models for Digital Infrastructure Services. *CNI Fall Member Meeting.* https://youtu.be/mhcAMSJgv4I

8. Metz, R. (2022). CNI Closing Remarks. *CNI Spring Member Meeting*.

9. Metz, R., & Klein, H. G. (2021). Sustaining Open Infrastructure: Samvera's Journey Toward a New Model for Fiscal Sponsorship. *CNI Spring Member Meeting*. https://www.youtube.com/watch?v=J4FlwngyA14

10. Metz, R. (2021). Hidden Labor of OSS. *LYRASIS Trending Topic*. http://lyrasis.adobeconnect.com/p7i99o0yt340/

11. Metz, R., & Hadro, J. (2020). Standards, Standards, Standards. *Joint Roadmap for Open Science Tools*.

12. Metz, R. (2020). OCFL Lightning Talk. *Open Science Symposium*.

13. Metz, R. (2020). State of Samvera. *Samvera Connect*.

14. Wilcox, D., Metz, R., Ruggaber, R., Shearer, T., Trimmer, J., & Park, K. (2020). Reflections on a Merger: Assessing the Program-Level Impact of LYRASIS + DuraSpace. *CNI Spring Member Meeting*. https://www.youtube.com/watch?v=UmRD5k-N4bw

15. Metz, R., & Macklin, L. (2020). Open Infrastructure and the COVID-19 Crisis: Principles and Evaluation Criteria. *CNI Spring Member Meeting*. https://www.youtube.com/watch?v=pfL3Mv5lJlc

16. Vinopal, J., Metz, R., Ismail, S., Caizzi, C., & Sommers, H. (2020). Advancing the Learning Organization: Reframing IT Projects as a Catalyst for Change. *CNI Spring Member Meeting*. https://www.youtube.com/watch?v=n_l9x7R8mC8

17. Wilcox, D., Metz, R., York, M., & Pope, E. (2019). The Power of Community: Working Together to Build the Future of Fedora. *Spring 2019 Member Meeting*.

18. Metz, R., Warner, S., & Woods, A. (2019). OCFL: A Community Developed Approach to Digital Preservation. *Spring 2019 Member Meeting*. https://www.youtube.com/watch?v=sO3kO6lT3Hk

19. Metz, R., & Caizzi, C. (2018). Governance Working Group: Updates to Approved Recommendations. *Samvera Connect*.

20. Porter, E., Brittle, C., Metz, R., & Dragovic, N. (2018). Approaching MVP(Squared): Emory's Discovery and Design Process. *Samvera Connect*. https://repo.samvera.org/concern/generic_works/fc75131b-034b-4788-8dba-5e0800764197?locale=en

21. Metz, R., & Warner, S. (2018). Oxford Common File Layout: A Community Preservation Specification. *Samvera Connect*.

22. Hankinson, A., Metz, R., Morley, J., & Brower, D. (2018). Oxford Common File Layout: A Community Preservation Specification. *Open Repositories*.

23. Metz, R., Weinraub Lajoie, E., Harder, G., & Bell, A. (2017). PEOPLE: Building and Sustaining a Digital Repository Team. *Open Repositories*.

24. Goans, D. G., Metz, R., Boucher, A., & Richardson, S. (2017). Where we are, How we got there, and Where we are going: Services for the Shared Collection. *ALA Midwinter - LLAMA Institute: Emory University and Georgia Tech: A Collaborative Partnership Between Private and Public Institutions*.

25. Metz, R., & Yoose, B. (2014). Managing projects, or I'm in charge now what? (aka PM4Lib). *Code4Lib Annual Conference*.

26. Metz, R. (2013). Managing projects workshop. *LITA Forum*.

27. Metz, R. (2010). Cloud Computing in higher education: Practically deploying systems with the cloud. *NERCOMP Event: Education and the Cloud - The Journey Continues*

28. Metz, R. (2010). Getting started with software release management. *NERCOMP Software Release Management Special Interest Group*

29. Metz, R. (2010). Backing up systems to the cloud: Using Amazon Web Services to back up Moodle. *2-3-98 Conference*

30. Mitchell, E., Metz, R., Breeding, M., Clark, J., Coombs, K., Johnston, L., & Tonjes, C. (2010). Cloud Computing for Library Services. *American Library Association Annual Conference*.

31. Colford, S., Corbett, T., Fox, M., Herzog, B., Kehoe, S., Levine, R., Metz, R., Thomsen, E. (2010). Top Technology Trends. *Massachusetts Library Association Annual Conference*.

32. Metz, R., & Klein, M. B. (2010). Public datasets in the cloud. *Code4Lib Annual Conference*.

Conference Proceedings

33. Hankinson, A., Brower, D., Jefferies, N., Metz, R., Morley, J., Warner, S., & Woods, A. (2018). The Oxford Common File Layout: A Common Approach to Digital Preservation. In *Selected Papers from Open Repositories 2018*. MDPI. https://doi.org/10.3390/publications7020039

Other Scholarly Work

34. Beking, A., Daigle, B., Collins, I., Keller, T., Mennerich, D., Metz, R., … Work, L. (2020). Curatorial Guidance with Decision Guide and Decision Tree. https://doi.org/10.17605/OSF.IO/Q8C47

35. Metz, R., Awre, C., Estlund, K., Ruggaber, R., McGeary, T., & Nunes, C. (2019). Samvera Contribution Model Report. https://bit.ly/3bHkhWW

36. Metz, R., & Ruggaber, R. (2019). Fedora Vision and Strategy: Product Position White Paper. http://bit.ly/2LVzPK5

37. Minelli, M., Metz, R., & Weinraub, E. (2019). Fedora Membership Analysis. http://bit.ly/35fQQq4

38. Metz, R., Caizzi, C., Steans, R., Weinraub, E., Bussey, M., Jaffer, N., … Headley, A. (2018). Samvera Governance Recommendations. http://bit.ly/35cRPqX

Book Reviews

39. Metz, R. (2018). Book Review: Module 8: Becoming a Trusted Digital Repository. *Journal of Archival Organization*. Taylor & Francis. https://doi.org/10.1080/15332748.2018.1503017

Digital Technology

40. Hankinson, A., Jefferies, N., Metz, R., Morley, J., Warner, S., & Woods, A. (2020). Oxford Common File Layout Specification. https://ocfl.io/1.0/spec/